



Who needs process?

Anyone who wants to deliver their projects on time and to the requirements of the stakeholders!

Surprisingly, many large and well-known organisations have reactive planning processes. Or processes that are not flexible to allow for change and surely that is what projects are all about – change. Reacting to problems can often cause projects to go into crisis mode. And we've all seen the 'hero' come along to fix the day (and given kudos of having saved the project and the organisation). However, wouldn't it have been better to put a bit more effort into planning, monitoring and correcting the course when necessary rather than getting into crisis mode?

Project management tools and techniques can help as can a fit-for purpose methodology but they are used to support your delivery, not make decisions for you. Don't get me wrong, the method and approach will help steer you on the right path whether it's Waterfall or Agile or something hybrid, use a practical approach that is always focused on achieving the end result.

Some of the delivery issues we have seen include teams not being present for the work, not contributing fully, not engaged or just doing the wrong thing. Also tasks not finished, excuses and lack of follow through from leaders in governance roles. Proper planning for the project work and for the delivery of the change will make a massive difference as the team will know who's doing what, when, and how.

A well-defined, collaborative approach to project delivery and handover will help clarify roles, streamline processes and inputs, anticipate risks, and creates the checks and balances to ensure the project delivers its benefits. Project management matters because without an orderly, easily understood process, you will risk project failure, attrition of trust, both from stakeholders and your project team, and resource wastage.

Want to know more about project delivery and processes to help? We have a two day workshop on Project Essentials, Wellington 27 and 28 August 2019. Email info@tregaskisbrown.co.nz for more details.